

Overview of the Fund

Total Funding Amount: £82,038

Aim: to empower people and carers receiving social care support and services to be equal partners in the and services to be equal partners in their care where they have real choice and control over their lives

Reach

Summary of the number of individuals supported in 2020-21:

Provided focused
support to
68
individuals



Supported
13
carers through
case work



Supported
55
cared for people
through case work

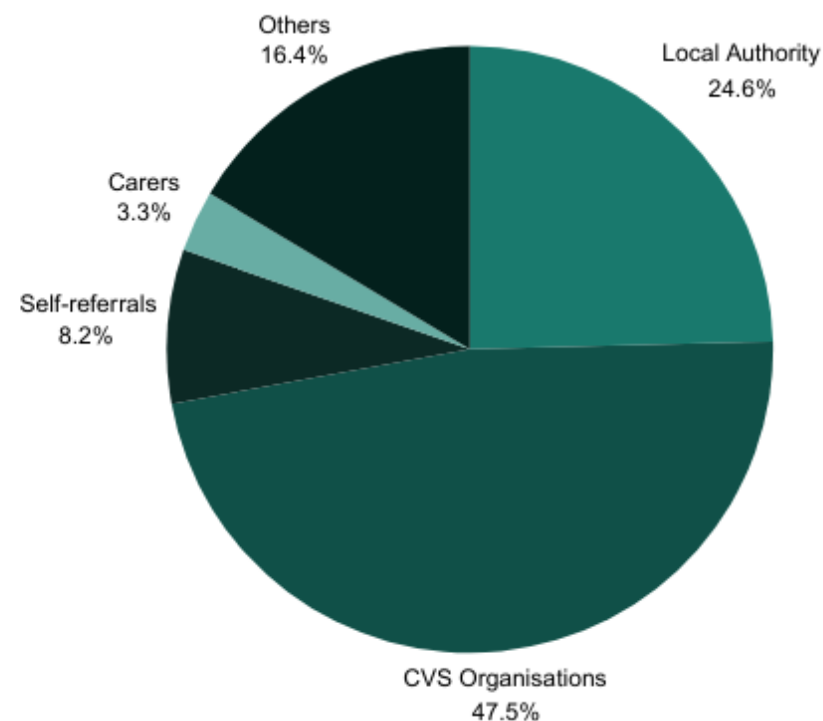


Supported
119
people with general
independent support
activities



Referral Routes

Most common referral routes to the SiRD programme in 2020-21:



Activity

Adapting to COVID-19

Due to COVID-19, Equals Advocacy's face-to-face work had to be adapted to allow service users to access advocacy support by whatever means possible. This included weekly well-being calls to ensure that people had access to support and services during COVID-19. Where possible, essential visits were completed. These visits were risk assessed and all staff ensured PPE (personal protective equipment) was worn.

Support for Parent Carers and Families

NLDF supported parent carers to gain better understanding of Direct Payment process:

- An increased number of parent carers approached NLDF for support with accessing or managing SDS on behalf of their disabled child.
- Although NLDF had a remit to support people not yet eligible for SDS, they supported the families to ensure they got the right information

Zoom Chats

- 39 hours of group Zoom Chats were held across the reporting period, offering support to 9 regular participants
- Three themed Zoom Chats were hosted:
 - a discussion on Community Partnership consultation questions
 - a focus group on COVID-19 restrictions research
 - an information and consultation session on the new Adult Disability Payment
- 11 individual Zoom sessions were held to help people achieve personal outcomes
- Two Zoom sessions were held with participant volunteers to allow them to contribute to a 'Taking Part Agreement' to guide how the group sessions were held



Outcomes

Summary of people who have reported against the SIRD outcomes in 2020-21. Equals Advocacy collect this information by monitoring referrals and outcomes for service users through the SIRD advocacy work stream. NLDF collect this information using a Contact Record Master sheet (see main report appendices)

Outcome 2:

People (including carers) feel more informed, listened to, and less stressed.

68 Have been supported through community connections and advocacy work

68 Have fed back that they have been able to express what matters to them

68 Have fed back that they feel their preferences have been considered

68 Have fed back that they understand the process for accessing social care and feel more informed

68 Have fed back that they have had the opportunity to share their views, ask questions

42 Have fed back that they have received information about different local options

28 Have fed back that they are happy with how their support is being managed

28 Have fed back that they understand different coping and management strategies

Outcomes

Outcome 3:

People (including carers) can creatively and flexibly plan to achieve personal outcomes including accessing community assets

43 Have been supported with personal outcome planning

28 Have been supported with alternative uses of their budget

57 Have been signposted to other relevant community-based services, support or resources

44 Have fed back that they feel they have more (or have maintained) their independence

28 Have fed back that they feel more engaged or part of their community

38 Have fed back that they are trying new things (have joined new groups)

28 Who are doing different things with their budgets (as opposed to traditional services)

Outcomes

Outcome 5:

People (including carers) have increased knowledge and understanding of self-directed support principles and options for social care

162 Have accessed or received self-directed support information

162 Have discussed self-directed support and social care through enquiry lines / advice points

68 Have accessed independent support / referral increases

152 Have fed back that they know (have a better understanding of) what self-directed support is and what the principles and options mean for them

142 Have fed back that they can share what they have learnt about self-directed support with others

142 Have fed back that they know how to access a social care assessment*

*Locally in North Lanarkshire, this is delivered as the following:

- Childcare Assessment
- Community Care Assessment
- Adult Carer Support Plan or Young Carer Statement