

Overview of the Fund

Total Funding Amount: £105,951

Aim: to empower people and carers receiving social care support and services to be equal partners in the and services to be equal partners in their care where they have real choice and control over their lives

Reach

Summary of the number of individuals supported in 2023-24:

Provided focused
support to
137
individuals



Supported
34
carers through
case work



Supported
129
cared for people
through case work

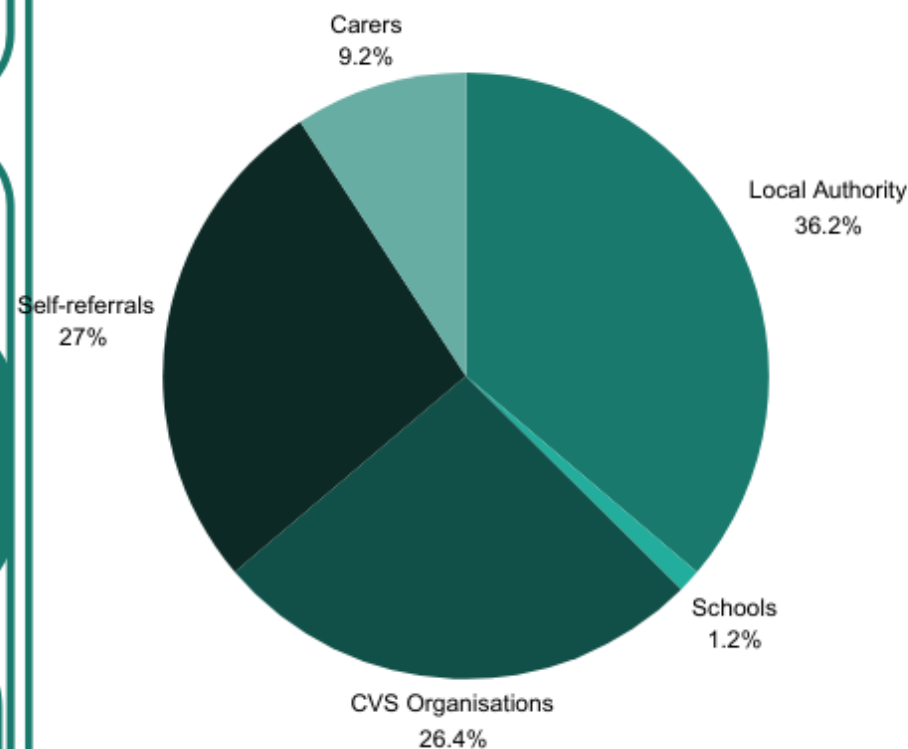


Supported
106
people with general
independent support
activities



Referral Routes

Most common referral routes to the SiRD programme in 2023-24:



Activity

SDS Strategy Refresh

NLDF have been involved in the refresh of the SDS Strategy and worked with Health and Social Care officers around available training and public information to ensure people are represented.

NLDF have also been involved in the rewriting of the new Engagement and Participation Strategy 2024-27. NLDF developed a new network mechanism to allow supported people across North Lanarkshire to be involved in the changes to Health and Social Care services in North Lanarkshire.



Social Care Package and Information Provision

NLDF and Equals Advocacy have supported people to put plans into action and to manage a social care package by:

- Providing 1-to-1 support (case work)
- Formal or informal advocacy work
- Peer support

They have also provided basic information on SDS principles and options locally through:

- Enquiry line or drop ins
- Distributing SDS information
- Training
- Peer support



Activity

Strategic Meetings

NLDF have continued to be involved in strategic meetings in 2023-24 providing insight from a CVS organisation. These meetings include SDS transformational groups, and other sub-groups looking at the public marketing and training behind SDS.

NLDF also hosted the SDS network meeting with a mix of statutory, independent, and CVS organisations giving input on training materials being developed by University Health and Social Care North Lanarkshire. As the SiRD funding ends in 2024, NLDF were exploring ways to maintain their networking presence in North Lanarkshire.



Practical Supports – Financial, Emotional, and Community

NLDF have continued to encourage independence and the use of community resources, as well as supporting people to navigate statutory supports including accessing individual budget information and advice.

NLDF offered face to face and phone appointments, within the individual's home, at their office, or within the community. NLDF have supported people with form filling, making calls, attending appointments, sourcing funds to keep people independent.

For example, NLDF supported an individual living with Compulsory Obstructive Pulmonary Disease to access the Hospital Saturday Fund to secure an orthopaedic bed. This meant the individual felt more comfortable as they spent a lot of time in bed.

Outcomes

Summary of people who have reported against the SIRD outcomes in 2023-24. Equals Advocacy collect this information by monitoring referrals and outcomes for service users through the SIRD advocacy work stream. NLDF collect this information using a Contact Record Master sheet (see main report appendices)

Outcome 1:

People and carers are better prepared, confident to engage and contribute meaningfully to social care assessments and reviews.

4

Have developed a shadow care plan or personal outcome plan

43

Have been supported to prepare for a social work assessment or review (advocacy/ self-advocacy)

43

Have fed back that they have space to explore, or a better sense of, what matters to them

43

Have fed back that they can identify outcomes or know what they are

43

Have fed back that they know their worth and that their contribution is valid

39

Have fed back that they felt better able to participate in the assessment process

26

Have fed back that they were more informed, or have a clearer understanding of, the assessment and review process

43

Have fed back that they understand eligibility criteria and how it relates to personal circumstances

43

Have fed back that they know their rights

20

Have fed back that they felt they could contribute as an equal partner and participate or influence their assessment

4

Have changed their support package

15

Have been supported to challenge a decision

Outcomes

Outcome 2:

People (including carers) feel more informed,
listened to, and less stressed.

15 Have been supported through peer group sessions

112 Have been supported through case-work

112 Have fed back that they have been able to express
what matters to them

4 Have fed back that they feel their preferences have
been considered

112 Have fed back that they understand different coping
and management strategies

112 Have fed back that they understand the process for
accessing social care and feel more informed

112 Have fed back that they have had the opportunity to
share their views, ask questions

112 Have fed back that they have received information
about different local options

112 Are supported to manage their finances

112 Have fed back that they are happy with how their
support is being managed

Support in the Right Direction

Flash Report

Year Five (2023-24)

Outcome 3:

People (including carers) can creatively and flexibly plan to achieve personal outcomes including accessing community assets

4

Have been supported with personal outcome planning

4

Have been supported with alternative uses of their budget

2

Have been supported through brokerage work

112

Have been signposted to other relevant community-based services, support or resources

0

Have been supported to recruit PA's

112

Have fed back that they know of a range of options they have to support them

112

Have fed back that they feel they have more (or have maintained) their independence

79

Have fed back that they feel more engaged or part of their community

63

Have fed back that they are trying new things (have joined new groups)

0

Who changed their options or taken up different forms of funding

2

Who are doing different things with their budgets (as opposed to traditional services)

59

Have been supported to put items in place to meet their outcomes

0

Have been supported to use creative methods to envisage different possibilities for the future