

Improving Lives Initiative and Improving the Cancer Journey



Quarterly impact report January 2025 - March 2025

Improving the Cancer Journey (ICJ)

MacMillan ICJ aims to significantly improve the support provided to **people affected by cancer** from the point of diagnosis. The ICJ provides holistic care solutions to ensure everyone diagnosed with cancer can easily access the support they need as soon as they need it to enable them to live as well and as independently as possible.

Improving Lives Initiative (ILI)

The ILI aims to help **improve people's physical, mental, and social wellbeing** in North Lanarkshire through a locally coordinated approach to providing community-based support for vulnerable and equality groups, as set out in the Community Solutions Strategy and investment Plan.

Within North Lanarkshire, the ILI and ICJ have joined together to fund a team of 10 Community Connectors who support **people who are living with a long-term condition/disability and those affected by cancer**, including their carers, with accessing non-clinical support.

This report
includes
information on:

ICJ North and
South
Lanarkshire
(page 2)

ICJ North
Lanarkshire
(page 5)

ICJ South
Lanarkshire
(page 8)

ILI North
Lanarkshire
(page 11)

Supported and/or delivered by



Improving the Cancer Journey - Lanarkshire

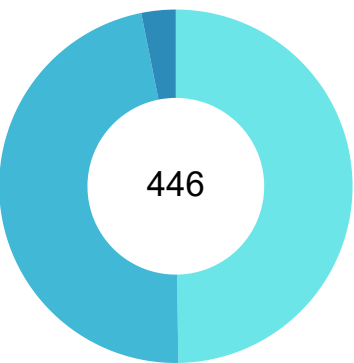
January 2025 - March 2025

Total new referrals: 446

Referrals by...

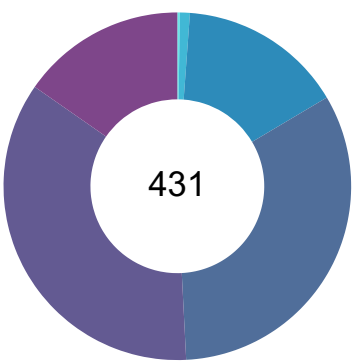
Local authority

- NL - 222
- SL - 210
- blank - 14



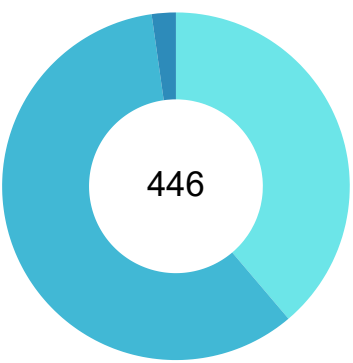
Age

- Under 18 - 1
- 18 to 24 - 4
- 25 to 49 - 66
- 50 to 65 - 141
- 66 to 80 - 153
- Over 80 - 66



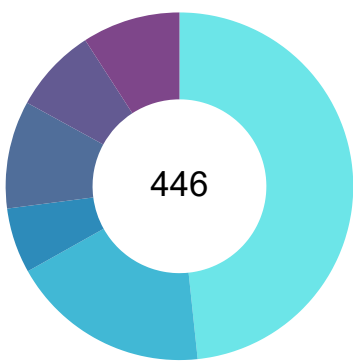
Gender

- Male - 173
- Female - 263
- Other - 10



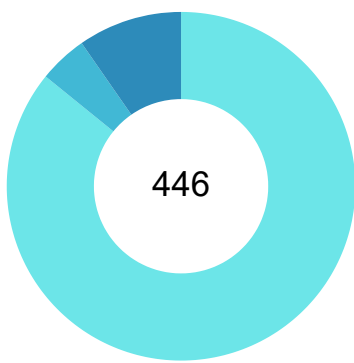
Status

- Accepted - 159
- Completed - 61
- Cancelled - 20
- Already referre...
- Declined - 26
- Deceased - 30



Referral type

- Clinical - 382
- Self - 20
- Other - 43



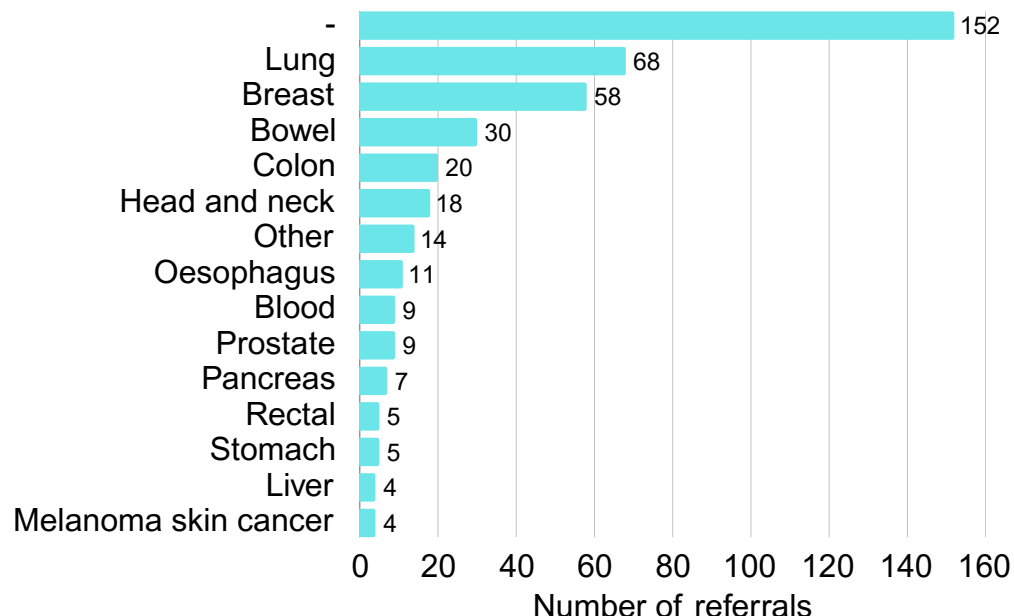
The total referrals for the pan-Lanarkshire Improving the Cancer Journey service was 446 in January-March 2025.

The total referrals for Jan-Mar 2025 is higher than last quarter by 60 referrals. Most referrals were between 66 and 80 years old (34%), and were female (59%). The most common referral type in this period was through a clinical pathway (86%). This remains steady from the last quarter.

Improving the Cancer Journey - Lanarkshire

January 2025 - March 2025

Referrals by type of cancer

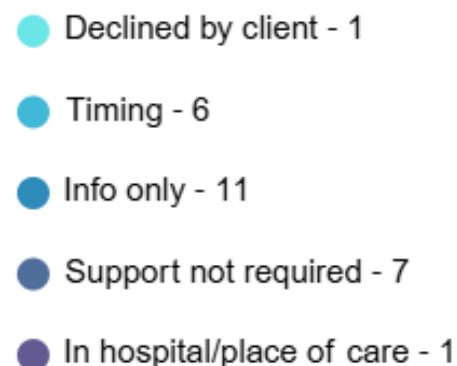


The most common cancer type was lung cancer, followed by breast. This remains steady from last quarter.

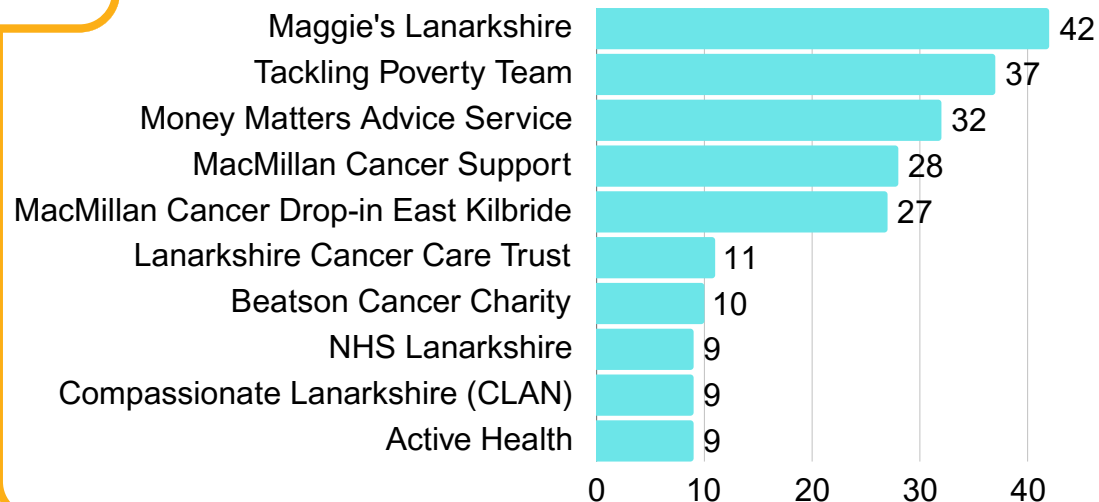
The service continues to have a low decline rate. 26 referrals declined the service (5.8%), however, 11 of those still received information from the service.

296 onward referrals were made to other community services. Maggie's Lanarkshire was the most common referral.

Declined referrals



Top 10 organisations ICJ clients got referred to

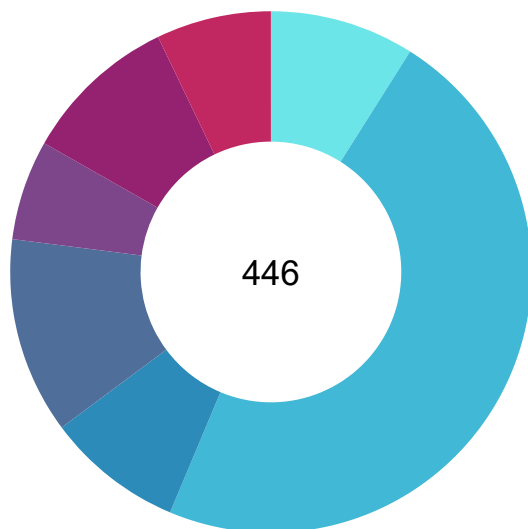


Improving the Cancer Journey - Lanarkshire

January 2025 - March 2025

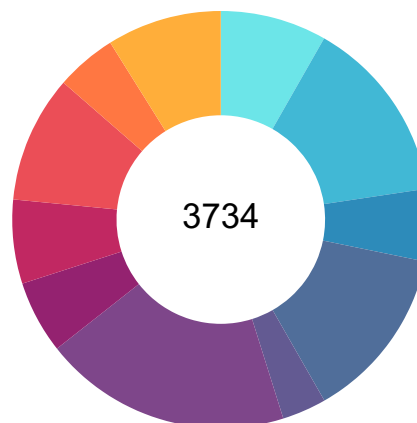
Referrals by pathway stage

- Unrecorded - 39
- Initial diagnosis - 206
- Start of treatment - 37
- During treatment - 53
- Transit. to palliative care - 27
- In palliative care - 42
- Other - 31



Tasks by task type

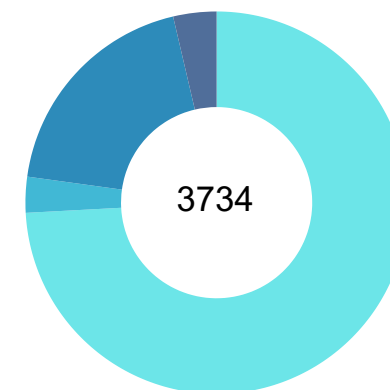
- Admin - 308
- Appointment - 537
- Care Plan - 209
- ENHA - 504
- External Contact - 128
- Initial Contact - 718
- Referral - 211
- Wellbeing Check - 243
- Review - 368
- Postage - 176
- Other - 332



The most common pathway stage for referrals to the service was at initial diagnosis (46%). This has increased since last quarter.

Tasks by support type

- Unrecorded - 2596
- Benefits - 106
- Care - 671
- Other - 128



3734 total tasks were completed this period.

The most common type of support was Care.

Improving the Cancer Journey - North Lanarkshire

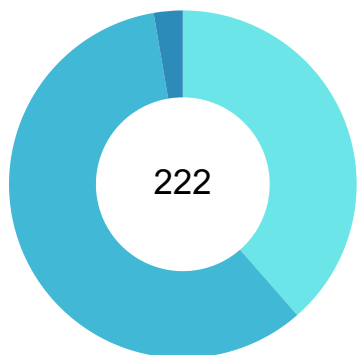
January 2025 - March 2025

Total new referrals: 222

Referrals by...

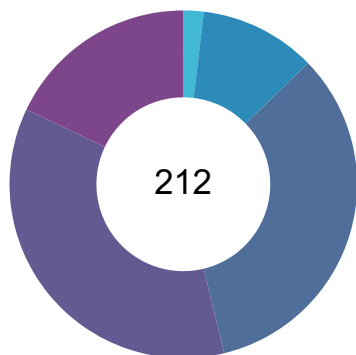
Gender

- Male - 86
- Female - 131
- Other - 6



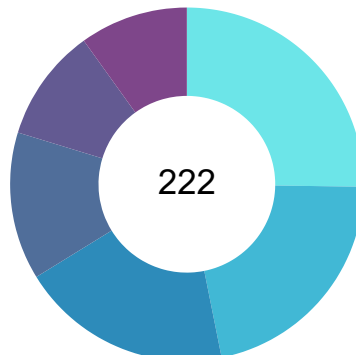
Age

- 18 to 24 - 4
- 25 to 49 - 23
- 50 to 65 - 71
- 66 to 80 - 76
- Over 80 - 38



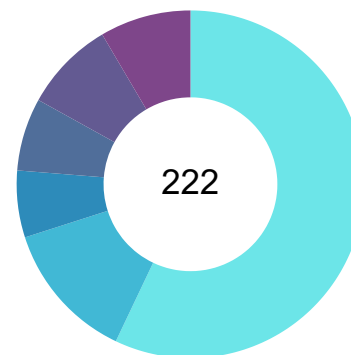
Locality

- The North - 56
- Wishaw - 48
- Airdrie - 43
- Coatbridge - 30
- Motherwell - 23
- Bellshill - 22



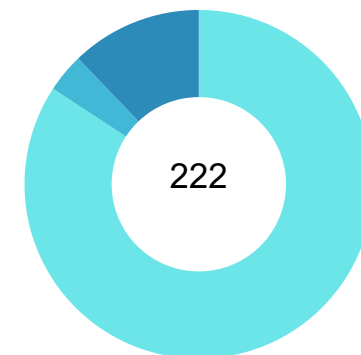
Status

- Accepted - 101
- Completed - 23
- Cancelled - 11
- Alread. refrd - 12
- Declined - 15
- Deceased - 15



Referral type

- Clinical - 187
- Self - 8
- Other - 27



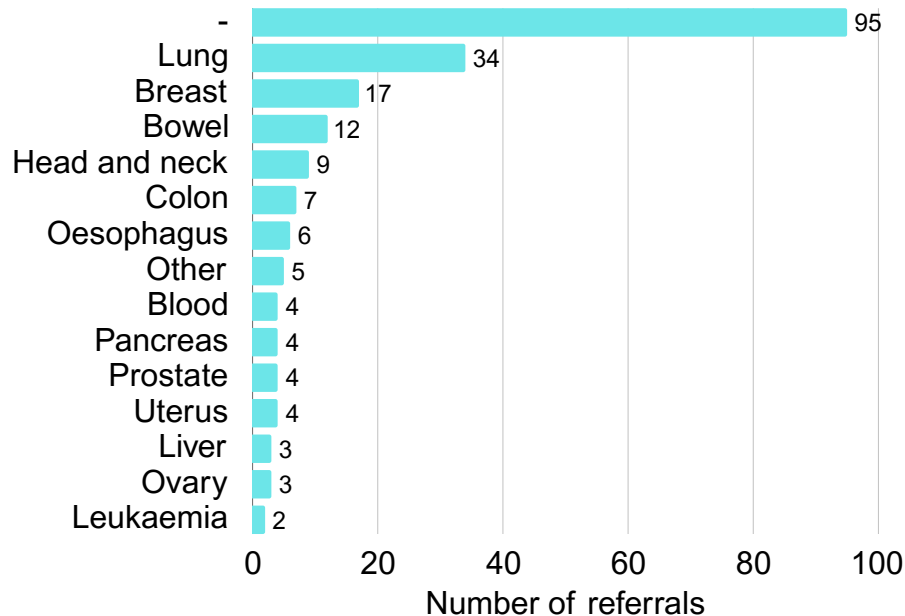
The total referrals through the North Lanarkshire Improving the Cancer Journey service was 222 in January-March 2025.

The total referrals for Jan-March 2025 is higher than last quarter by 56 referrals. Most referrals were between age 66 and 80 years old (36%), and were female (59%). The most common referral type in this period was through a clinical pathway (84%). This remains steady from the last quarter.

Improving the Cancer Journey - North Lanarkshire

January 2025 - March 2025

Referrals by type of cancer

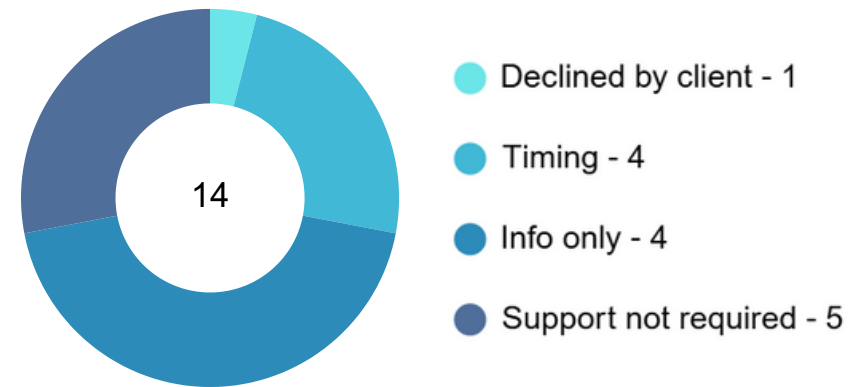


The most common cancer type was lung cancer, followed by breast. This remains steady from last quarter.

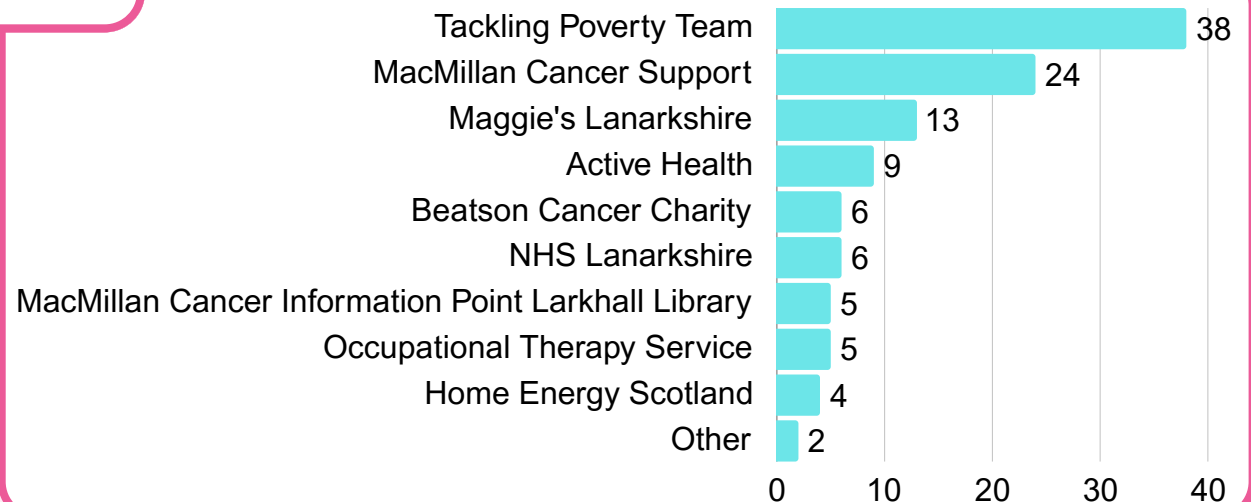
The service continues to have a low decline rate. 14 clients declined the service in North Lanarkshire (6%), however, 11 of those still received information from the service.

127 onward referrals were made to other community services. Tackling Poverty was the most common referral.

Declined referrals



Top 10 organisations ICJ clients got referred to

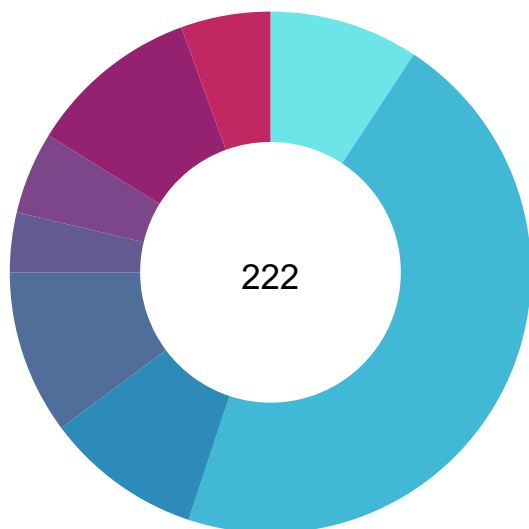


Improving the Cancer Journey - North Lanarkshire

January 2025 - March 2025

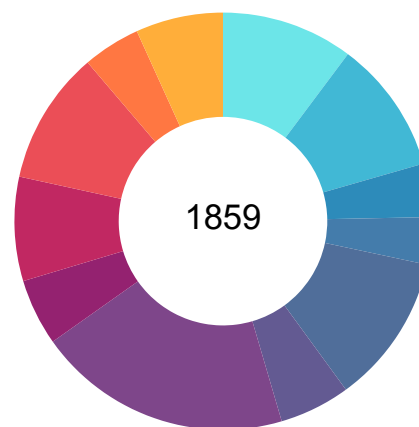
Referrals by pathway stage

- Unrecorded - 20
- Initial diagnosis - 99
- Start of treatment - 21
- During treatment - 22
- Follow up - 8
- Transit. to palliative care - 11
- In palliative care - 23
- Other - 12



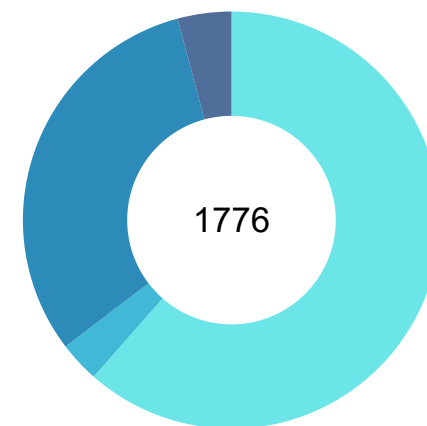
Tasks by task type

- Admin - 190
- Appointment - 192
- Care Plan - 77
- Community Support - 68
- ENHA - 216
- External Contact - 102
- Initial Contact - 367
- Referral - 96
- Wellbeing Check - 150
- Review - 192
- Postage - 83
- Other - 126



Tasks by support type

- Unrecorded - 1092
- Benefits - 56
- Care - 554
- Other - 74



The most common pathway stage for referrals to the service was at initial diagnosis (45%). This has increased by 14% since last quarter.

The most common task type was making initial contact.

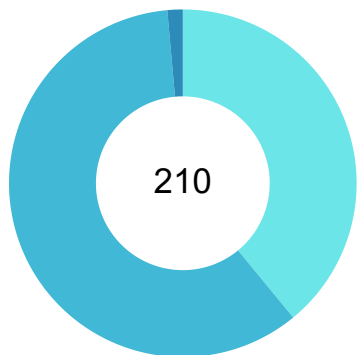
Improving the Cancer Journey - South Lanarkshire

January 2025 - March 2025

ICJ referrals by...

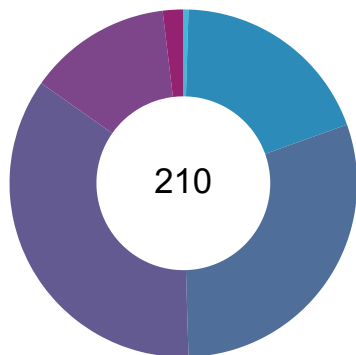
Gender

- Male - 82
- Female - 125
- Other - 3



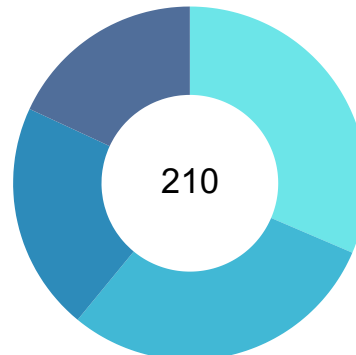
Age

- 18 to 24 - 1
- 25 to 49 - 40
- 50 to 65 - 63
- 66 to 80 - 74
- Over 80 - 28
- unrecorded - 4



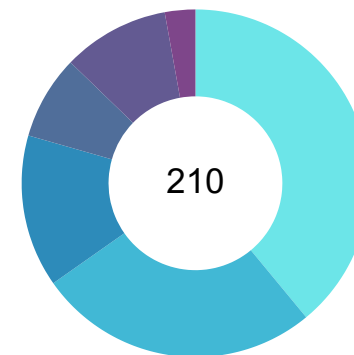
Locality

- East Kilbride - 66
- Hamilton - 62
- Clydesdale - 44
- CamGlen - 38



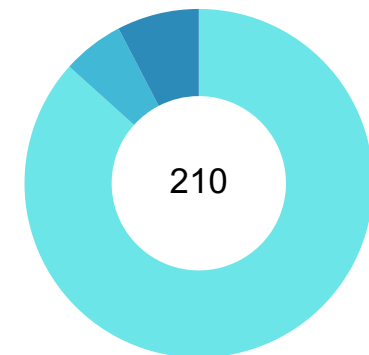
Status

- Accepted - 55
- Completed - 37
- Alread. ref'd - 20
- Declined - 11
- Deceased - 14
- Other - 4



Referral type

- Clinical - 182
- Self - 12
- Other - 16



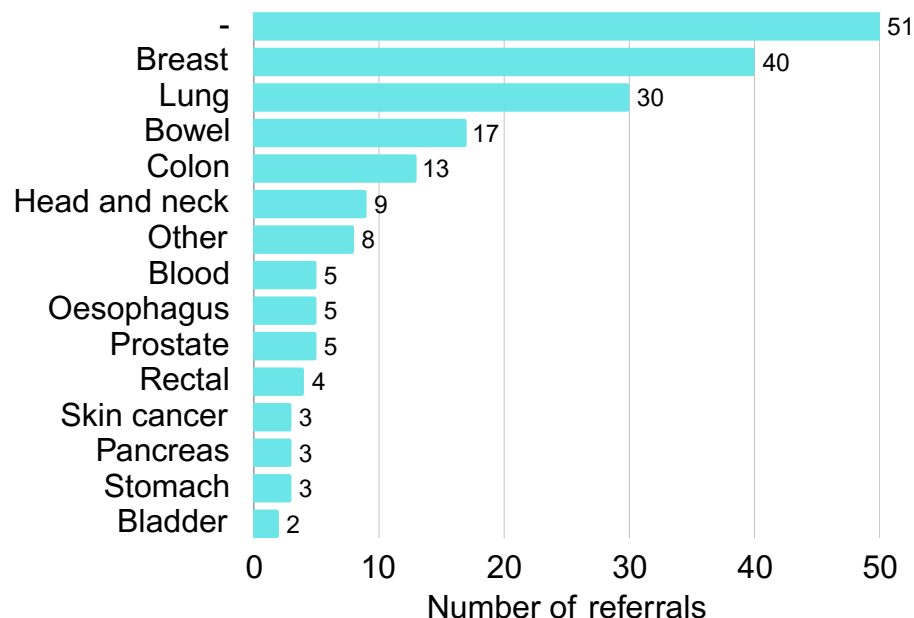
A total of 210 referrals were received to the South Lanarkshire Improving the Cancer Journey Service in January-March 2025. This is an increase of seven since last quarter.

The locality with the most referrals was East Kilbride (31%). This has changed since last quarter, where Hamilton received the most referrals. Most referrals were received through a clinical pathway (87%).

Improving the Cancer Journey - South Lanarkshire

January 2025 - March 2025

Referrals by type of cancer

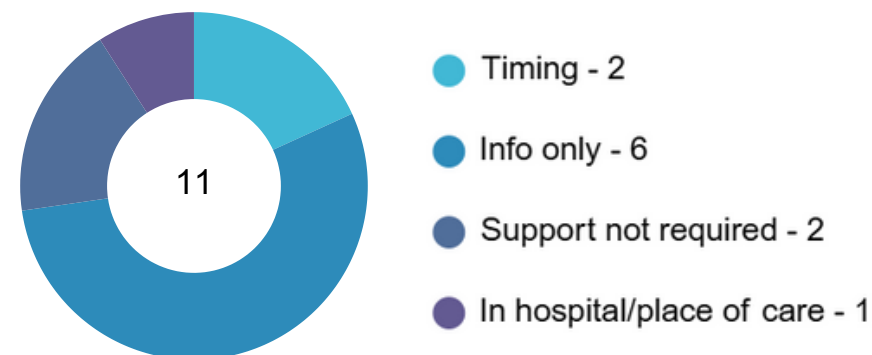


The most common cancer type was breast, and then lung.

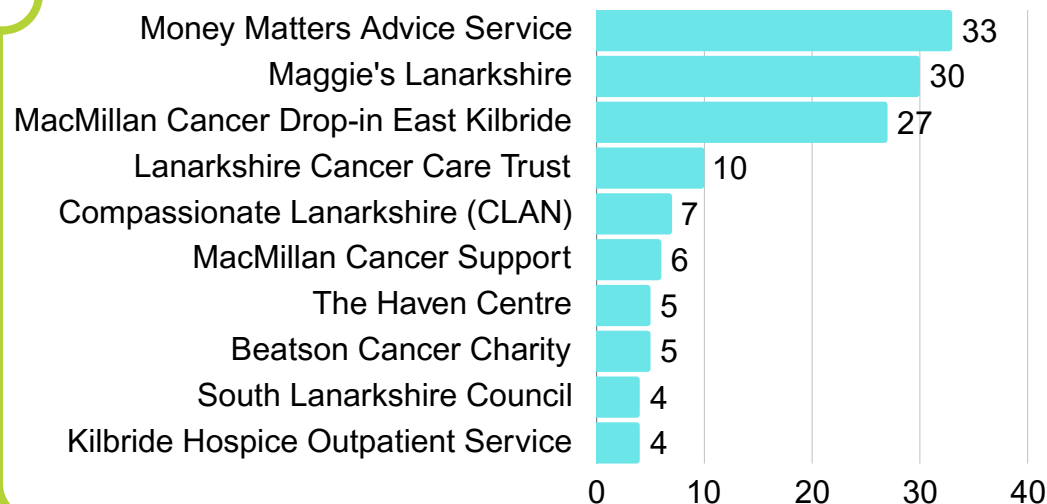
The service continues to have a low decline rate, with only 11 people declining the service in South Lanarkshire.

166 onward referrals were made to other community organisations.

Declined referrals



Top 10 organisations ICJ clients got referred to

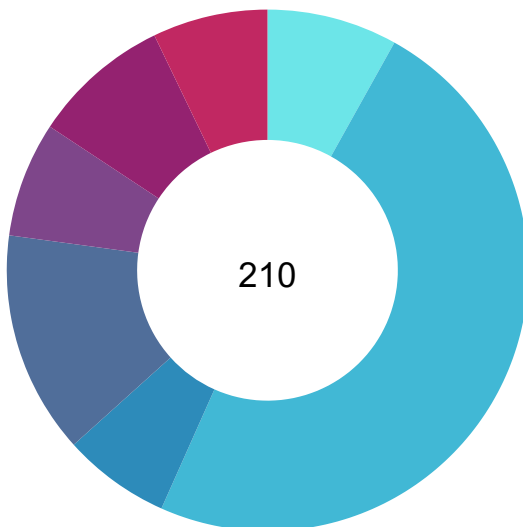


Improving the Cancer Journey - South Lanarkshire

January 2025 - March 2025

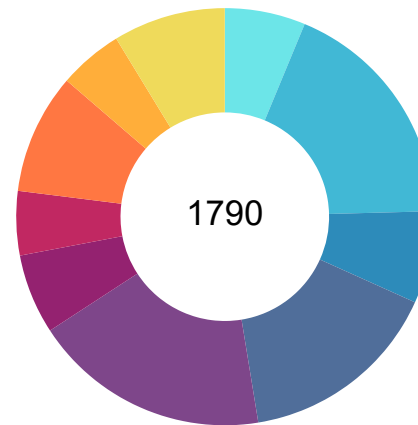
Referrals by pathway stage

- 17
- Initial diagnosis - 102
- Start of treatment - 14
- During treatment - 29
- Transit. to palliative care - 15
- In palliative care - 18
- Other - 15



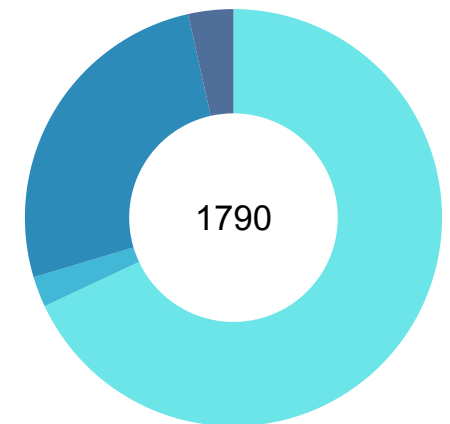
Tasks by task type

- Admin - 112
- Appointment - 328
- Care Plan - 128
- ENHA - 281
- Initial Contact - 329
- Referral - 111
- Wellbeing Check - 89
- Review - 167
- Postage - 89
- Other - 156



Tasks by support type

- Unrecorded - 1440
- Benefits - 50
- Care - 110
- Other - 48



The most common pathway stage for referrals to the service was at initial diagnosis (49%).

The most common support task was making initial contact. The most common type of support was care.

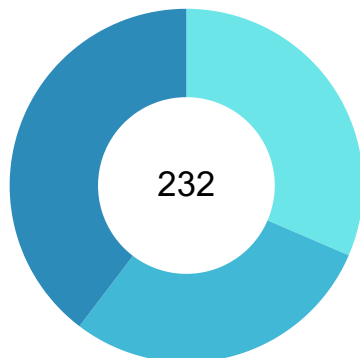
Improving Lives Initiative - North Lanarkshire only

January 2025 - March 2025

New NLDF clients by...

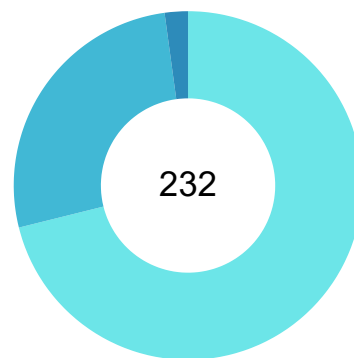
Month

- Jan 2025 - 73
- Feb 2025 - 67
- Mar 2025 - 92



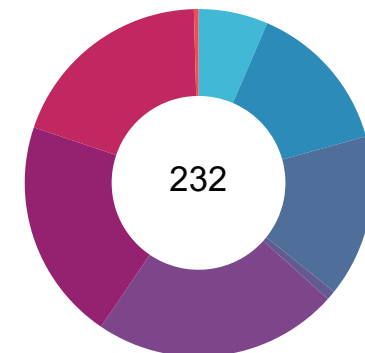
Referral type

- Organisat. - 165
- Self - 62
- Other - 5



Locality

- Airdrie - 15
- Bellshill - 33
- Coatbridge - 35
- Cumbernauld - 2
- Motherwell - 53
- the North - 48
- Wishaw and Shotts - 45
- Hamilton - 1



A total of 232 referrals were referred to the Improving Lives Initiative service in North Lanarkshire in January-March 2025. This is an increase of four from last quarter. The locality with the most referrals was Motherwell (23%).

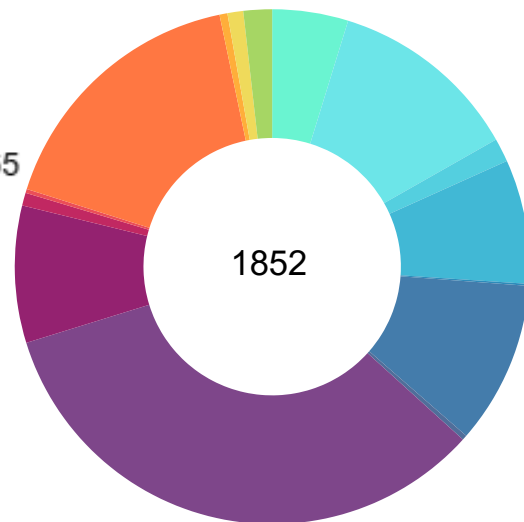
The most common referral pathway to the service was through an organisation (71%). This is an increase of 12 from last quarter. Self referrals remain somewhat steady at 62 referrals. This is seven less than last quarter.

Improving the Cancer Journey - North Lanarkshire

January 2025 - March 2025

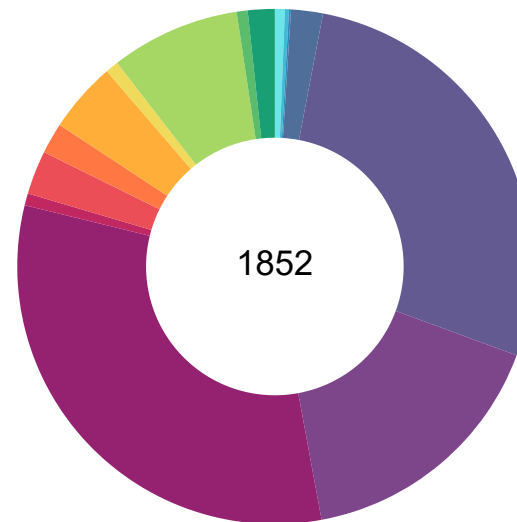
Number of support tasks by task type

- Action plan - 77
- Admin - 194
- Advice/support - 24
- Appointment - 126
- Care Plan - 2
- Community Support - 165
- ENHA - 5
- Follow up - 541
- Form filling - 139
- Funding - 13
- GP referral - 4
- Initial contact - 272
- NHS referral - 8
- Post information - 16
- Research - 29



Number of support tasks by support type

- Adaptations - 75
- Advice/Information - 90
- Advocacy - 25
- Appointment support - 32
- Benefits - 442
- Carer Support - 264
- Community Links - 508
- Education - 12
- Emotional Support - 44
- Energy - 31
- Health - 71
- HNA Assessment - 13
- Housing - 130
- Legal - 11
- Mental Health - 27



1852 tasks were logged by the Community Connectors during this period, which is an increase of 63 from last quarter. The most common support task was follow ups (541), making initial contact (272), and community support (165), This remains the same as last quarter.

The most common type of support was community links (508), benefits (442) and carer support (264).